

## FAQ for RFP

The following questions and concerns were raised on the Pre-bid meeting held on 17 October 2017. Please see the clarifications to the questions below:

Sr. No.	Reference from RFQ	Bidder's Question/Concern	Clarification from NITB
1	Page 12, Annexure-II Security Solution SIEM	Please mention licensing requirement of SIEM.	We are expecting a SIEM solution with the standard license inclusive of product specific trainings.
2	Page 9, Annexure-II Laptop Specs	The Power supply of laptops is shown as 60W or better. Most adopters are 45W? Can this be amended?	Please quote laptop chargers with 45W or better energy efficient power supply.
3	Page 10, Annexure-II Heavy Duty Scanner Specs	For Heavy duty scanners, Paper Thickness & Weight is 27-413 g/m <sup>2</sup> where as it should be 40-413 g/m <sup>2</sup> . Can it be changed?	Please quote scanner with paper thickness & weight 40g/m <sup>2</sup> - 413g/m <sup>2</sup> .
4	Page 11, Annexure-II Standard Scanner Specs	For Standard scanners, Paper Thickness & Weight is 30-413 g/m <sup>2</sup> where as it should be 40-413 g/m <sup>2</sup> . Can it be changed?	Please quote scanner with paper thickness & weight 40g/m <sup>2</sup> - 413g/m <sup>2</sup> .
5	Page 11, Annexure-II Standard Scanner Specs	For Standard scanners, Feeder capacity is 50 sheets. Can this be changed to 30 sheets & above?	No, It is requested as per industry practice.
6	Page 11, Annexure-II Standard Scanner Specs	For Standard scanners, Daily volume is 4000. Can this be changed to 1500 pages or above?	No, daily volume will remain at 4000 as before, as the product will be used for large scale scanning jobs.
7	Page 10, Annexure-II Heavy Duty Scanner Specs	For Heavy scanners, Paper weight is 27 - 413g/m <sup>2</sup> can it be changed to 40 - 209g/m <sup>2</sup> ?	No, It is requested as per industry practice.
8	Page 10 & 11, Annexure-II Heavy Duty Scanner & Standard Scanner Specs	For both standard and heavy scanners, Scan File Formats: MRC, OPF are not common in the scanners however you can get , PDF, Searchable PDF, XLS, TXT, RTF, JPEG, JPG & Tiff in all the scanners, So it is requested to kindly exclude the MRC & OPF from your file formats?	MRC & OPF formats will be treated as optional.

9		Can the country of origin be limit to US, UK and Japan?	No, we cannot limit our tender on region basis.
10	Page 9, Annexure-II Laptop Specs	Is leather laptop carrying case mandatory in the Laptop specs as it may increase the cost? Executive Carrying case is a good quality case and should be replaced with Leather Carrying Case.	Please quote executive carrying case which should be of durable and good quality material as per industry standards.
11	Page 12, Annexure-II, MS Office Specs	For Licensed MS Office Standard Edition OEM/OLP latest version.	Please quote OLP on the name. We will provide the name of the organization to the selected bidder.
12	Page 8, Annexure-II Desktop PC Specs	In the specifications for the processor for desktop computers, 6700 is mentioned. The 7th Generation processor number is 7700. Can this be corrected?	Please quote Core i7 7th Generation 7700 processor.
13	Page 9, Annexure-II Server Specs	In technical specifications for servers power supply is shown as 750W or higher. Please change it to 750W higher or better?	Higher may be treated as better energy efficient power supply.
14	Page 8, Annexure-II Desktop PC Specs	In technical specifications for PCs, at least four (04) USB ports, one of them must be USB 3.0 is asked. However in the annexure III the 6USB ports and 2 3.0 Ports are listed. Please clarify.	Please quote PCs with 4 USB ports, one must be 3.0 port or higher.
15	Page 9, Annexure-II Server Specs	In technical specifications for servers, Six PCIe slots are mentioned. Most of servers come standard with three PCIe slots and to expand them will need to add separate cards. Confirm requirement for additional three?	Please quote servers with 6 PCIe slots.
16	Page 9, Annexure-II Server Specs	In server specifications, Gen 9 is written which pertains only to HP Servers. Can this be changed to accommodate other servers?	Please quote your respective servers. Non HP vendors can ignore Gen 9.
17	Page 12, Annexure-II Security Solution	We need to size FPM and for that we need following information	Currently, we are expecting to have a minimum of 226 licenses for the

	SIEM	<p>regarding SIEM Solution:</p> <ol style="list-style-type: none"> <li>1. Total Number of Workstations?</li> <li>2. Total Number of Servers?</li> </ol>	<p>workstation and 2 for the servers, however at the time of deployment there is a possibility that there can be an increase of 50-100 licenses for the workstations.</p>
18	Page 12, Annexure-II Security Solution SIEM	<p>There is a clause: SIEM can also correlate system vulnerabilities with event and network data, helping to prioritize security incidents. So please clarify that whether NITB want QVM also or NITB want to integrate already existing VM solution, if QVM is needed then How many IP's NITB want to scan concurrently?</p>	<p>This is a new implementation and there is no SIEM solution currently deployed.</p>
19	Page 12, Annexure-II UPS 10 KVA Specs	<p>What will be the overall energy load of the network nodes? Please also clarify standby time?</p>	<p>Approximately 60% of the UPS will be utilized during full load. The standby time required will be minimum of 10 min.</p>